

Development Services

1st & 2nd Quarter Permits

PERMITS ISSUED						
2015	JAN	FEB	MAR	APR	MAY	JUN
Non Residential	81	99	388	414	38	46
Residential	145	126	205	217	201	209
Electrical	448	417	505	593	539	611
Plumbing	205	250	333	811	277	492
HVAC	344	182	234	218	239	384
Misc	106	3	127	128	113	141
City Review	0	2	7	11	14	12
Daycare	5	2	2	0	3	3
Foundation	0	2	0	0	0	0
Whitebox	0	0	0	0	0	0
Sign	21	18	29	31	28	19
Shell	0	254	16	0		1
	1355	1355	1846	2423	1452	1918
TOTAL PERMITS ISSUED PER QUARTER						
Quarter 1 Total		4556				
Quarter 2 Total		5793				



Development Services Plan Review 1st & 2nd Quarters

Activity	1 st Quarter	2 nd Quarter
Plan Reviews Completed	3843	836
Median Turn Around Time		10 Days
Plan Reviews completed to date in 2015		4,666

- Note: Individual apartment units are included in these figures which amplifies the output. Further metrics will be measured by project, if possible, and will be presented in table format.



Development Services

1st & 2nd Quarters - Inspections

INSPECTIONS PERFORMED

2015	Jan	Feb	Mar	Apr	May	Jun
# of Inspections	3459	3132	4011	4388	3917	4744
Quarter 1 Total	10602					
Quarter 2 Total	13049					
Grand Total	23651					



Development Services

1st & 2nd Quarters - Revenue

	JAN	FEB	MAR	APR	MAY	JUN
2015	527,415.29	399,632.00	586,568.47	739,880.19	488,065.10	639,919.28
2014	316,431.96	382,588.19	378,299.29	370,542.12	375,691.27	581,709.88
% CHANGE	67%	4%	55%	100%	30%	10%
DIFFERENCE	\$210,983.33	\$17,043.81	\$208,269.18	\$369,338.07	\$112,373.83	\$58,209.40
Quarter 1 Total	\$1,513,615.76					
Quarter 2 total	\$1,867,864.57					



Development Services

Customers Served in Lobby

TOTAL CUSTOMERS SERVED

2015	JAN	FEB	MAR	APR	MAY	JUN
Customers	3065	3054	4411	4219	3027	3325
First Quarter	10530					
Second Quarter	10571					

WAIT TIME

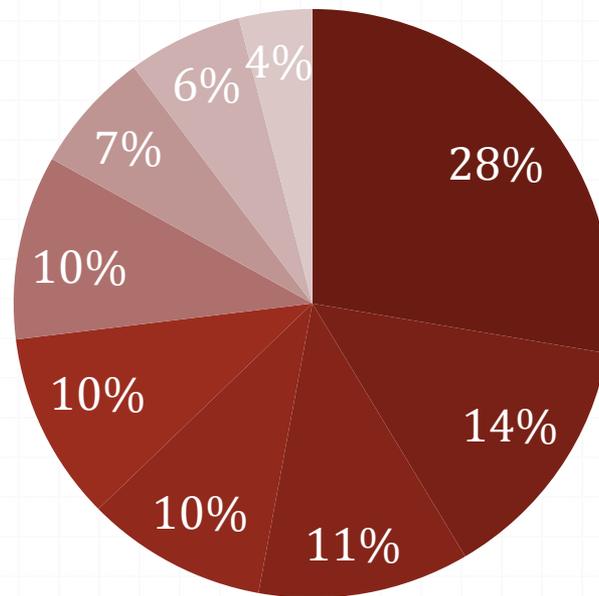
2015	JAN	FEB	MAR	APR	MAY	JUN
5 Minutes	734	844	1139	1183	1300	1461
10 Minutes	364	447	551	492	407	480
15 Minutes	303	315	451	407	259	368
20 Minutes	260	251	409	349	207	244
25 Minutes	274	218	363	296	155	178
30 Minutes	268	210	334	268	118	156
35 Minutes	176	140	257	212	106	132
40 Minutes	165	124	190	205	108	80
45 Minutes	105	115	186	166	87	66

Development Services

1st & 2nd Quarters

Customers Served in Lobby

83% of customers assisted in less than 30 minutes



- 5 Minutes
- 10 Minutes
- 15 Minutes
- 20 Minutes
- 25 Minutes
- 30 Minutes
- 35 Minutes
- 40 Minutes
- 45 Minutes



Business and Alcohol Licensing (Business Licensing)

	Q1	Q2	Total
Customers Served In Lobby	4,943	4,049	8,992
New Bus. License Applications Processed	532	462	994
Bus. License Renewals Processed	2,730	4,942	7,672
Business Licenses Issued	2,996	5,173	8169
Business License Taxes Collected	\$2,495,008.00	\$6,888,310.00	\$9,383,318.00

Business and Alcohol Licensing (Alcohol Licensing)

	Q1	Q2	Total
Alcohol License Applications Processed	34	33	67
Alcohol License Application Fees Collected	\$53,241.00	\$48,614.00	\$101,855.00
Alcohol Licensing Renewal Fees Collected	\$846,554.00	0	\$846,554.00

Business and Alcohol Licensing (Excise Tax)

	Q1	Q2	Total
Hotel/Motel Excise Taxes Collected	\$573,227.00	\$625,741.00	\$1,198,968.00
Alcohol Excise Taxes Collected	\$917,175.00	\$1,053,597.00	\$1,970,772.00
Rental Car Excise Taxes Collected	\$162,277.00	\$163,625.00	\$325,902.00